

Job Evaluation Rating Document

<p>CUPE, SEIU, SGEU, SAHO</p> 	<p>Job Title <u>Community Outreach & Education Worker</u></p> <p>Date <u>October 2000</u></p> <p>Revised Date <u>2004</u></p> <p>Revised Date <u>September 12, 2018</u></p>	<p>Code</p> <p style="text-align: center;"><u>047</u></p>
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<p>Decision Making</p> <p>Choice of action is limited by program guidelines. Discretion is required in solving problems when dealing with clients in a crisis situation to determine how to best provide service.</p>	<p>Degree</p> <p style="text-align: center;"><u>3.0</u></p>
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<p>Education</p> <p>Grade 12. Indigenous Social Work certificate (First Nations University - 1900 hours).</p>	<p>Degree</p> <p style="text-align: center;"><u>4.0</u></p>
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<p>Experience</p> <p>No previous experience. Twelve (12) months on the job to gain experience in assessment skills, community development and outreach programs, crisis management skills, understand cross-cultural issues and resources and to become familiar with department policies and procedures.</p>	<p>Degree</p> <p style="text-align: center;"><u>4.0</u></p>
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<p>Independent Judgement</p> <p>Outreach work is carried out within program/project objectives. Workers must use a variety of procedures and analysis to determine how best to deliver services.</p>	<p>Degree</p> <p style="text-align: center;"><u>4.0</u></p>
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<p>Working Relationships</p> <p>Uses tact and discretion to persuade and motivate Outreach clients. Interactions with clients may become emotionally charged.</p>	<p>Degree</p> <p style="text-align: center;"><u>4.0</u></p>
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Community Outreach & Education Worker

Code

047

<p>Impact of Action</p> <p>Misjudgement in assessment, inadequate education or communication may cause identifiable deterioration in public acceptance of the program or delays in service with the possibility of serious injury/discomfort.</p>	<p>Degree</p> <p>3.0</p>
<p>Leadership and/or Supervision</p> <p>May show others how to perform tasks or duties by familiarizing new employees with the work area and processes.</p>	<p>Degree</p> <p>1.0</p>
<p>Physical Demands</p> <p>Regular physical effort driving, standing, walking, lifting, carrying supplies, assisting clients.</p>	<p>Degree</p> <p>2.0</p>
<p>Sensory Demands</p> <p>Regular sensory effort listening to clients, reading, report writing with long periods of driving.</p>	<p>Degree</p> <p>2.0</p>
<p>Environment</p> <p>Regular exposure to major conditions such as sharps, infectious disease, abusive clients.</p>	<p>Degree</p> <p>4.0</p>